SEATTLE/KING COUNTY CLINIC PATIENT FLOW

Fisher Pavilion Opens 12:30 AM; Pts Not Required to Arrive Early; Health Screening Before Entry

Symptoms Noted

Further medical assessment; excluded if potentially contagious – Medical Director to follow up

Ticket Distribution Begins 5:30 AM; Patients Select Care Areas(s) (no dental and vision same day)

No Tix Left

Come back another day or wait to see if added capacity becomes available

Registration Begins 6:30 AM; Patients Escorted to McCaw Hall; Admitted in Ticket Order

Came Prior Day This Year

Receive copy of Patient Intake Record, go straight to triage area

First Visit This Year

Patient Intake Required for All; Immunizations Optional 18+

Intake Issue Noted

Monitor, get consultation, or transport to ER

Patient selects area to go to first based on what was authorized at registration (records in folder)

Dental Triage/X-Ray (Exhibition Hall)

<u>One Service Determined by Triage</u>

- Cleaning/Hygiene
- Fillings/Restorative
- Extractions/Surgery
- Root Canals/Endo
- Crowns/CEREC
- Flipper/Temporary Partial

Dental Checkout: **<u>Turn in pink form</u>**. Clarify instructions. Referral/FS as needed.

Medical Triage (McCaw Hall)

<u>Services as Time Allows</u>

- Acupuncture
- Behavioral Health
- Dermatology
- EKG (if ordered)
- Foot Care
- Immunizations (also in Exhibition Hall)
- Lab Tests (if ordered)
- Mammography
- Nutrition
- Occup Therapy (hand, wrist, elbow)
- Physical Therapy
- Primary Care (incl. Women's + TNB Health, Pediatric)
- Ultrasound (if ordered)
- X-Ray (if ordered)

Medical Checkout: **<u>Turn in yellow form</u>**. Clarify instructions. Referral/FS as needed.

Vision Triage (Cornish Playhouse)

<u>Move Through Stages as Needed</u>

- Visual Acuity
- Autorefraction
- Lensometry
- Refraction
- Tonometry
- Slit Lamps
- Optical Coherence Tomography
- Optical

Vision Checkout: **<u>Turn in blue form</u>**. Clarify instructions. Referral/FS as needed.

2nd area if registered (have record) and time allows

2nd area if registered (have record) and time allows

Visit onsite resource services (social work, health insurance navigation, CHCs, medication affordability consultations etc.). Always available in McCaw Hall.
<u>Turn in remaining colored forms/records (even if blank) if done for the day</u>.